

Sycamore Place Water Heater information.

**When needing assistance with your water heater please follow the steps below.**

- Residents can call 877.522.0010 for warranty registration and to place a warranty call.
- [www.hotwater.com](http://www.hotwater.com) is where residents can register on line. They will need a serial number to register. It is on the water heater.
- Warranty is one-year parts and labor. Parts are warrantied for six years from the date of manufacture.

**When service is needed the following options are available.**

1. Contact AO Smith at 877.552.0010. They can supply plumbing contractor's contact information.
2. Contact a local plumbing company of the owner's choice. Average replacement cost ranges from \$1590 to \$2140 to install a new water heater.
3. Contact WRPM for replacement done by Property Owner Protection Service. A water heater protection plan costs \$12 per month with a \$99 service fee. POPs only works through PM Companies.
4. Contact a Home Warranty Company for services at a cost of \$400 to \$750 per year. Be sure and check coverage limits.